

Online Payment of Monthly Contribution (SBI Net Banking)

Last Revised Date :18/04/2012

Introduction

- 1. This user manual is in continuation of Monthly Contribution Help Document.
- 2. Users are advised to read this Manual only after they have gone through Monthly Contribution Help file in detail.
- 3. Currently Online Payment is enabled only for SBI account holders with Net Banking facilities.
- 4. Users are requested to keep following things ready while doing Online Payment
 - SBI Netbanking User-Id and Password.
 - ESIC User-ID and Password

ESIC Website

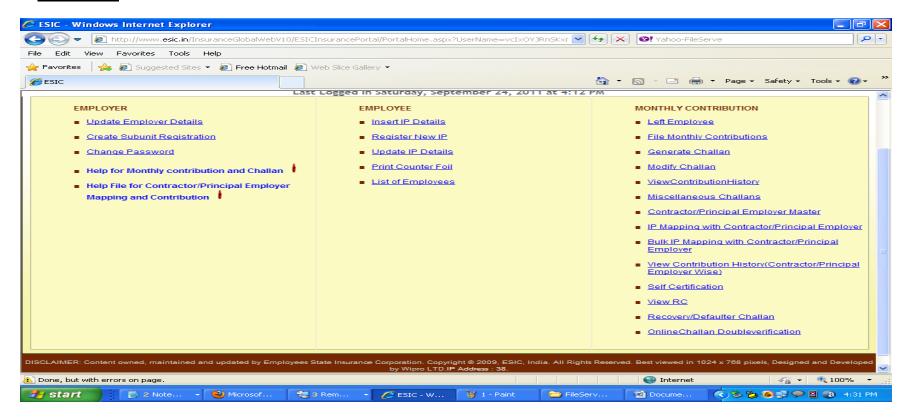
- Users are advised to use following browsers for online transactions
 - Mozilla Firefox 3.8 and above.
 - 2. IE 7.0 and above.
- 2. Please type <u>www.esic.in</u> in the "address bar". The page will automatically convert to

<u>https://www.esic.in/ESICInsurance1/ESICInsurancePortal/PortalLogin.aspx</u>
as given in Figure 1 below



Successful Login

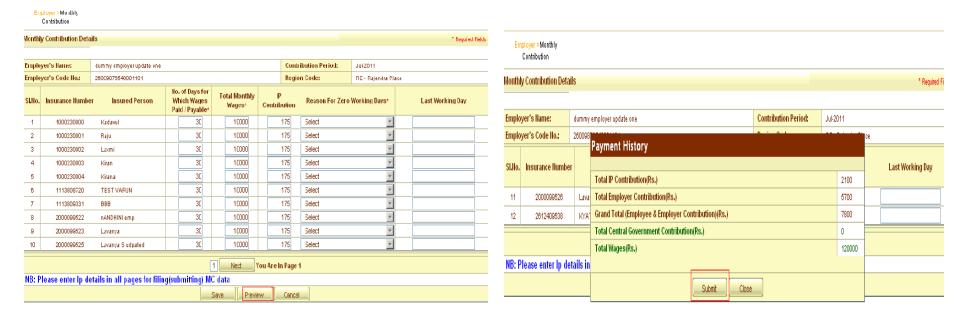
The application displays the hyperlinks under each of the modules as shown in Following figure. On clicking each link it redirects to specific section.



Filing of Monthly Contribution (No Change in this Process)

- 1. User has filed the monthly contribution using 'Online Monthly Contribution Screens". (Figure 3)
- 2. On Submission User will get "Preview" page. (Figure 4).
- 3. User is required to click on "Submit" to submit the Monthly Contribution details to ESIC. (Figure 4)

<u>Figure-3</u> <u>Figure-4</u>



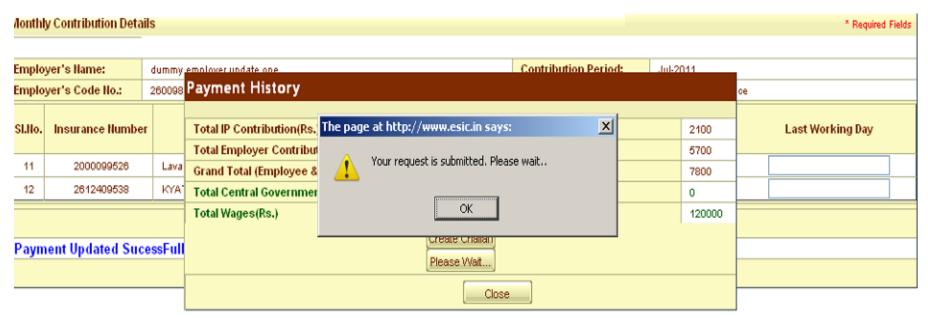
Online Payment – After filing of Monthly Contribution

4. On submission user can make Payments using "Online Payment via SBI Net-Banking" straightaway by clicking on "Pay Online". (Figure 5) (Create Challan will go for offline payment as it is happening currently)



Online Payment – After filing of Monthly Contribution (contd..)

5. Click on 'OK' to proceed with Online Payment (Figure 6)



Online Payment – After filing of Monthly Contribution (contd..)

- 6. Note the challan Number for future reference (Figure 7)
- 7. Click on Continue
- 8. This will re-direct to SBI Netbanking landing page. (Figure 8).

Figure-7

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Please note down the ChallanNumber: 02611113402296 for future reference

Please click on continue to proceed for the payment Continue

Online Payment – After filing of Monthly Contribution (contd..)

9. Login with Net-banking user-id and password



- 10. Select the internet banking account no and click on confirm button. (Figure 9)
- 11. Click on final confirm button. (Figure 10)

Figure-9

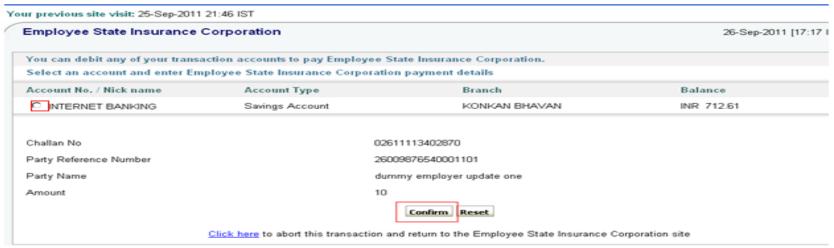


Figure-10

Please find be	elow the last three transactions n	nade by you for Employee Stat	e Insurance Corporation.		
Reference No.	. Account No.	Branch Name	Transaction Date	Amount (INR)	Status
IG69001375	00000030444052610	KONKAN BHAVAN	26-Sep-2011	2,000.00	Failure
G69001084	00000030444052610	KONKAN BHAVAN	26-Sep-2011	1.00	Success
IG68965261	00000030444052610	KONKAN BHAVAN	26-Sep-2011	1.00	Success
	00000030444052610	Savings Account		KONKAN BHAVAN	
	Account No.	Description		Branch	
	Challan No	02611113402870		BHAVAN	
	Party Reference Number	26009876540001101			
	Party Name	dummy employer updat	e one		
	Amount	10			

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12. After clicking on Confirm button, success page will display. (Figure 11)

Figure-11

Employee State Insurance Corporation

26-Sep-2011 [05:32 IST] @ H



Account Details

Reference No. IG69005306

 Debit Account No.
 00000030444052610

 Challan No
 02611113403387

 Amount
 INR 1.00

 Status
 Completed Successfully

 Debit Branch
 KONKAN BHAVAN

 Date - Time
 26-Sep-2011 17:32 IST

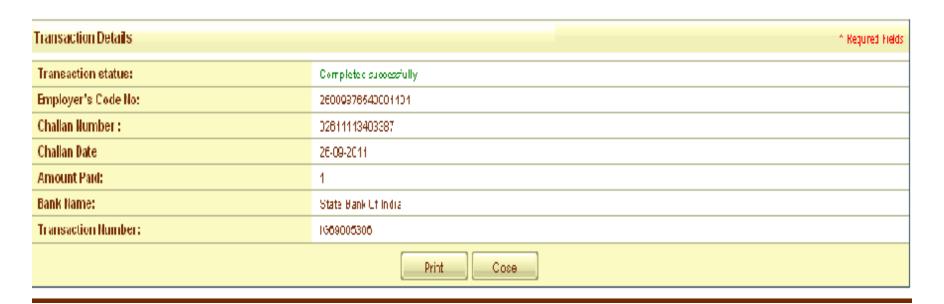
Click here to return to the Employee State Insurance Corporation site. Else, you will be automatically redirected to the Employee State Insurance Corporation site in 10 second

Online Payment – Successful Payment Confirmation

- 13. The page will re-direct to ESIC portal back(Figure 12) with **SUCCESS** details automatically after few seconds or on clicking 'Click here' in Figure 11.
- 14. User may print the page if necessary.

Figure-12

Monthly Contribution > Online Challan Form

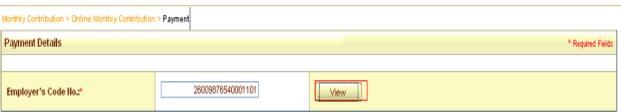


Online Challan Generation through Generate Challan link.

- 1. Click on Generate Challan Link (Figure 14)
- 2. Redirects to Figure 15. Click on View.

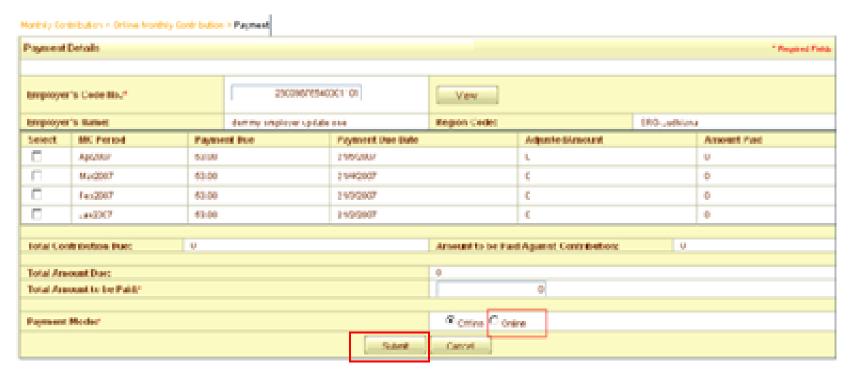
Figure-14



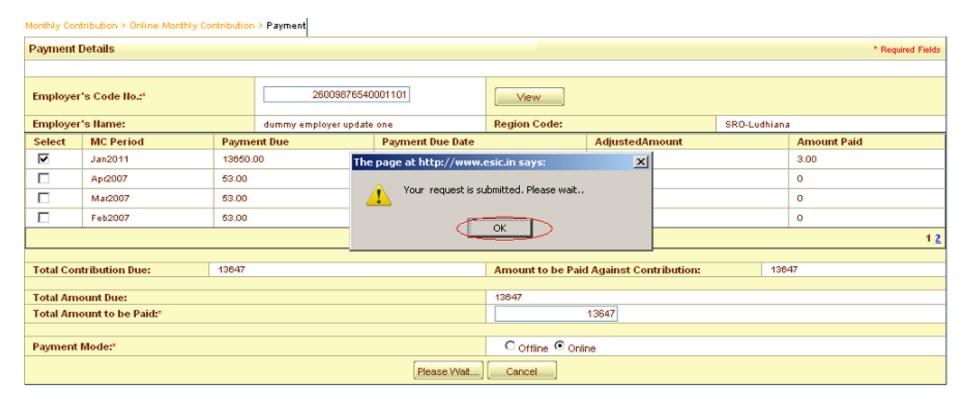


3. Select the record against which employer wishes to make payment. Enter the amount users wishes to pay.

(Note: If Employer chooses the "Offline" mode it will generate challan as per existing procedure. Refer Monthly Contribution Help File)



- 4. Select online option and click on submit button.
- 5. A message will appear. User should click 'OK' on the message,
- 6. Do the steps from slide 8 to 12.



Cross check or Re-Print of Successful Transaction

1. Click on Online Challan Double verification link (Figure 18)

Figure-18

EMPLOYER

- Update Employer Details
- Create Subunit Registration
- Employer Annual Information Returns
- Change Password
- Help for Monthly contribution and Challan
- Help File for Contractor/Principal
 Employer Mapping and Contribution

EMPLOYEE

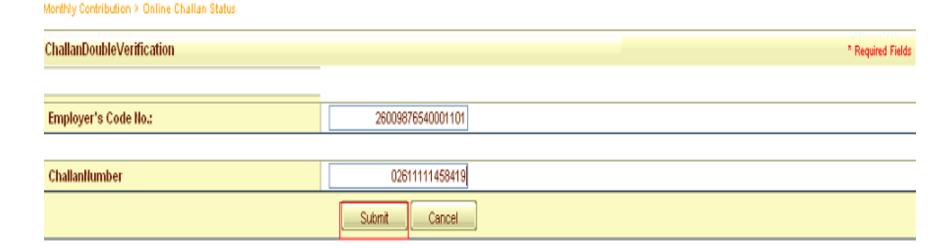
- Insert IP Details
- Register New IP
- Update IP Details
- Print Counter Foil
- <u>List of Employees</u>
- Pehchan Follow Up

MONTHLY CONTRIBUTION

- Left Employee
- File Monthly Contributions
- Generate Challan
- Modify Challan
- ViewContributionHistory
- Miscellaneous Challans
- OnlineChallanDoubleVerification
- Contractor/Principal Employer Master
- IP Mapping with Contractor/Principal Employer
- Bulk IP Mapping with Contractor/Principal Employer
- View Contribution
 History(Contractor/Principal Employe
 Wise)
- Self Certification
- View RC
- Recovery/Defaulter Challan

Cross check or Re-Print of Successful Transaction (Contd..)

- 3. Challan Double verification page will display
- 4. Enter the Challan No in Challan Number Text box and click on submit



Re-Print of Successful Transaction (Contd..)

5. Re-print the success page (Figure 20)



Failed Online Transactions Scenarios

- 1. Online Challan was created, but payment was aborted due to connectivity issues.
- 2. Transaction was aborted due to shortage of funds.
- 3. Transaction was aborted as User forgot the net-banking user-id/password.
- Transaction was aborted due to failure in ESIC site to redirect to SBI page.
- 5. Transaction was aborted due to problem in SBI site.
- 6. Transaction was aborted due to link failure.
- 7. Any other cases where transaction was unsuccessful.

How to reprocess a failed Transaction (Contd..)

To complete the failed transaction (wants to pay through online payment) the Employer is required to click on link "Online Challan Double Verification". **Figure -21**

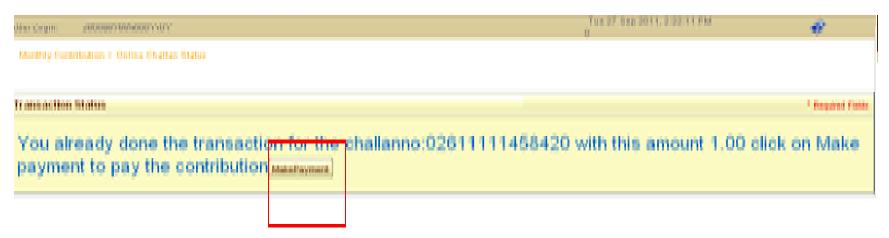
Figure-21

EMPLOYER EMPLOYEE MONTHLY CONTRIBUTION Update Employer Details Insert IP Details Left Employee File Monthly Contributions Create Subunit Registration Register New IP Employer Annual Information Returns Update IP Details Generate Challan Print Counter Foil Change Password Modify Challan Help for Monthly contribution and List of Employees ViewContributionHistory Miscellaneous Challans Pehchan Follow Up Help File for Contractor/Principal OnlineChallanDoubleVerification Employer Mapping and Contribution Contractor/Principal Employer Master IP Mapping with Contractor/Principal Employer Bulk IP Mapping with Contractor/Principal Employer View Contribution History(Contractor/Principal Employe Self Certification View RC Recovery/Defaulter Challan

1. Enter the Challan No in Challan Number Text box and click on submit button to continue the failed transaction.(Figure 22)



- 2. The page will display the challan number and challan amount where the user is required to click on "Make Payment" to connect to SBI Net Banking.(Figure 23)
- 3. Once user clicks 'Make Payment' on the message, it will Re-direct to SBI Net-banking portal as mentioned in Figure 7(slide 8). The process will be same till Figure 12 (slide 12).



Online Payment - Limitations

- If Contribution due for a particular month is Rs 1000 and employer has created an Offline System Generated Challan for payment towards Rs 1000 then Employer cannot make Online Payment towards the same even if the earlier challan is not deposited or unrealised.
- 2. If Contribution due for a particular month is Rs 1000 and employer has created an Offline System Generated Challan for payment towards Rs 700 which is not realised, then Employer can make Online Payment towards only the remaining amount i.e. Rs 300.
- Employer has initiated an Online Payment for Rs 200 against total dues of Rs 1000. If transaction fails, then employer cannot modify the challan amount during Online Double Verification. Employer has to first complete this transaction and then can do another transaction to make balance payment of Rs 800.